

# WR67 FAQs and Troubleshooting

## What courses are preloaded on the WR67?

- There are 2 versions of the WR67:

-The North American version is preloaded with courses in the United States, Canada, Puerto Rico, and Mexico.

- The International version is preloaded with countries in Canada, Australia, New Zealand, Sweden, the United Kingdom (England, Scotland, Wales, Northern Ireland), Ireland, Germany, Austria, France, Spain, Portugal, Italy, the Netherlands, Denmark, Finland, Norway, Belgium, Switzerland, Hong Kong, Singapore, and Malaysia. For more information on the availability of the International WR67 watch, please email [support@expressogps.com](mailto:support@expressogps.com)

## How do I know if a course is preloaded?

• To find if a specific course is mapped by iGolf, please visit [http://www.igolf.com/course/advanced\\_search.html](http://www.igolf.com/course/advanced_search.html), and search the course by name and location. Additionally, the WR67 can accommodate up to 50 additional courses that are not preloaded (i.e. new course mapping in countries that are preloaded, or courses for countries that are not preloaded).

## Are there any fees for using the WR67?

• There are no fees for using the WR67 or for downloading courses. You receive a free membership to <http://expresso.igolf.com>

## How do I download additional courses to the WR67?

• The WR67 can accommodate downloading up to 50 courses that are not part of the preloaded golf course database. It may also be necessary to download updated course information periodically. To download courses, follow the steps below.

1. Go to <http://expresso.igolf.com>, and create an account (if you have already created an iGolf account, login at this website). You will need the serial number (product ID) located on your packaging. The site will prompt you to install and run a plug-in from L1 Technologies. You will need to allow this.

**\*Note this plug-in is browser-specific; Windows users must use Internet Explorer 8 or newer (32-bit version). Mac users must use Safari (32-bit version is recommended).**

2. Follow the device setup process in its entirety. This will download and install any necessary drivers to your computer, and will check for WR67 firmware updates.

3. Once your account is setup and you are logged in, you may connect your watch.

4. Select the Search Courses button.

5. Enter the name of a course into the search bar, then select the Search button.

6. Select the course from the list of results.

7. On the course results screen, make sure the box to the right is showing that the watch is connected. Once the connection is confirmed, select the Download GPS Course File button. When the download is successful, you will see a Sync Complete message.

**•For assistance troubleshooting course download problems, contact iGolf's technical support team at [support@l1inc.com](mailto:support@l1inc.com)**

## How do I create an account with iGolf? What does it cost?

• Your account with iGolf is 100% free. Registration is quick and easy. Simply go to <http://expresso.igolf.com>, and select the "Register Now" button, then complete and submit the registration form. Be sure to follow the Device Setup section in its entirety, as this will install any necessary drivers to your computer.

## How do I contact iGolf?

• iGolf is located in San Diego California, and operates on US Pacific time. The best way for users to contact iGolf support is to email [support@l1inc.com](mailto:support@l1inc.com)

## How can I get a new serial number (product ID) if I have lost or misplaced mine?

• Email [support@expressogps.com](mailto:support@expressogps.com) (ESN), and we will assign a new serial number.

## Do I have to register with iGolf?

• Registering with iGolf is not required; however, doing so ensures that you have access to the latest course updates and allows you to download courses (up to 50) that are not preloaded.

## If my golf course is not accurate or not mapped by iGolf, what can I do?

• Submit requests for course mapping updates and for new course mapping at <http://golfsn.com/courses>. For the most expedient results, a current scorecard should be uploaded to accompany the request. Once the course has been updated, the updated course data can be downloaded to the watch as detailed in the following question.

## Can I manually install the driver for my WR67 watch?

• Yes. Although it is easiest and most expedient to install the driver during the iGolf registration process, the driver can be downloaded and installed manually for those that prefer to do so. The driver is available at:

<http://www.silabs.com/products/mcu/Pages/USBtoUARTBridgeVCPDrivers.aspx>

Make sure your WR67 is NOT connected when installing the driver. Select the "Download VCP" link for your operating system. When the download is complete, extract the files from the zipped folder, then run the appropriate application file (x86 for 32-bit operating systems, x64 for 64 bit operating systems). Follow through the prompts; when the process is complete, connect your watch to the computer. \*Note: the driver for the WR67 is only necessary to transfer data between the watch and the computer. It is not needed to charge your watch.

## How do I power the WR67 ON/OFF?

• To power the WR67 ON, hold the "Front" button for 5 seconds. To power the WR67 OFF, make sure the watch is on the home (time) screen, and hold the "Front" button for 5 seconds. The watch will only power down from the home (time) screen.

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## **Is the WR67 waterproof?**

- Yes. The WR67 is waterproof up to 30 meters for up to 48 hours.

## **Will the WR67 have any effect on my golf swing?**

- The WR67 is designed to be comfortable and light; however, we advise wearing the watch to a driving range to practice your swing in order to grow accustomed to golfing with a watch on your wrist.

## **How long will the battery last on and off the course?**

- You should expect around 14 hours of battery life on the course or in any GPS mode (i.e. Odometer). If you are using the WR67 as an everyday watch (time mode only), you can get a full year on a single charge.

## **Why will my battery not charge?**

- Make sure you are connecting to your watch with the Time screen showing, from the Battery screen, or with the watch powered off. The watch will not connect to charge or transfer data from any other screen within the user interface.

- If you are charging with your computer, make sure the computer is powered on. Also, make sure the computer does not enter sleep or hibernation modes, as the watch will stop charging at this point.

- Make sure the contact area on the back of the watch is clean. It is necessary to clean the contact area periodically, as debris may accumulate over time. The WR67 is waterproof, so the best way to clean it is with warm water and a mild detergent. **\*Note: Make sure that the watch is thoroughly dry before attempting to connect to a power supply after cleaning.**

## **How do I adjust for Daylight Savings Time?**

- Daylight Savings Time varies from year to year and from country to country. To adjust between daylight time and standard time, press the Menu button, then scroll to Menu 2 and select Settings. Select Time-Date from the 1st settings menu, then select DST from the Time-Date menu. Select DST On +1 to automatically adjust the time forward by 1 hour. Select DST Off -1 to automatically adjust the time back by 1 hour.

## **What do the hazard abbreviations stand for?**

- The hazard abbreviations are based upon English hazard definitions as follows:

**LFB-** Left Fairway Bunker

**MFB-** Middle Fairway Bunker

**RFB-** Right Fairway Bunker

**FGB-** Front Green Bunker

**RGB-** Right Green Bunker

**LGB-** Left Green Bunker

**BGB-** Back Green Bunker

**LFW-** Left Fairway Water Layup

**LFWC-** Left Fairway Water Carry

**MFW-** Middle Fairway Water Layup

**MFWC-** Middle Fairway Water Carry

**RFW-** Right Fairway Water Layup

**RFWC-** Right Fairway Water Carry

**RGW-** Right Green Water

**FGW-** Front Green Water Layup

**FGWC-** Front Green Water Carry

**LGW-** Left Green Water

**BGW-** Back Green Water

**CRK-** Creek Layup

**CRKC-** Creek Carry

**EOF-** End of Fairway